



INTENSIVE COURSE
FOR
**SHOPPING CENTERS
SECURITY MANAGEMENT**

Israel, 2012



ABOUT THE COURSE

In a global world where security has no borders and worldwide risks and threats are always present, the need to update and expand skills for coping with new challenges are becoming more obvious.

This course intends to expose, in FIVE intensive days, the concepts and the Israeli perception of SHOPPING MALL security. It is essentially practical and in constant process of adaptation to reality. The adaptation of the legal requirements will be given special attention.

During the course, issues of leadership and command will be discussed. Concepts of planning, programming and action of the security of shopping malls in routine and emergency situations will be elaborated upon.



ABOUT PSOS

PSOS, *Professional School of Security*, was founded in 1987 and was the first private institution for security training in Israel. PSOS specializes in planning, organization and development of continuing training programs for professionals, in the public and private security fields.

Our main mission is to provide advanced, continuous and specialized training in security, knowing that -
The human factor is the key to success.

PSOS instructors and lecturers come from various institutions such as: Police, Army, Intelligence, and Security Forces of the State of Israel. They bring a multidisciplinary broad knowledge and a unique experience in confronting and solving different problems, threats and crisis.

WHO SHOULD ATTEND

- Security Directors / Security Chiefs of Shopping Malls

METHODOLOGY

The approach and methodology of the course is essentially practical. The lectures are dynamic, seeking for active involvement of the participants and analyzing real events. During the course some drills and simulation exercises will be carried out.

PLACE

Tourism hotel located in a metropolitan area in Israel



DIPLOMA

Participants will receive a diploma of *Intensive Course for Shopping Centers Security Management* From PSOS - Professional school of Security Israel.

FEES

3,300 US\$

The fee includes **full board accommodation in hotel, guided tours and transportation in Israel.**

The fee does not include flight tickets.

PROGRAM

Sunday

19.00 **Opening: Israeli security concepts**

Monday

09.00 **Behavior and decision making in emergency situation**
11.30 **Coffee break**
11.45 **The effective way to transfer from routine to alert and emergency situations**
13.00 **Lunch**
14.30 **Principles of risk assessment and physical security plan (blast mitigation)**
16.00 **Coffee break**
16.20 **Analyzing the security plan of a big shopping center and short exercise**
18.00 **Security concepts in shopping centers**
19.30 **Dinner**

Tuesday

09.00 **The principles of a VIP protection system**
11.00 **Coffee break**
11.20 **The steps and auditing of security plan-principles**
13.00 **Lunch**
14.30 **Security plan (continuing) and the practical work on the exercise**
19.00 **Dinner**

Wednesday

09.00 **Principals of crisis management and negotiation in case of attack and hostages**
13.30 **Lunch**
15.00 **Intelligence and counter - intelligence**
16.15 **Coffee break**
16.30 **Business intelligence - collection and elaboration of information and exercises**
19.00 **Dinner**

Thursday

09.00	Leadership and management in emergency situation
11.00	Coffee break
11.20	Terrorism today - trends
13.00	Lunch
14.30	Access and passage control
16.00	Coffee break
16.20	Body language as tool for identification
19.30	Dinner

Friday

08.00	Analysis of a real case in a public event - the best location of a security commander
09.00	Summation exercise - planning a security system to a big shopping center
10.30	Summation exercise - presentation of plan and a debate
12.00	Summation of course
13.00	Lunch & free time

Saturday

08.00	Guided tour to Jerusalem and the Dead Sea
20.00	Closure dinner and diplomas distribution

Sunday

12.00	Hotel check out
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PSOS reserves the right to modify the program without a preceding notice

OPINIONS

Opinions of the participants of a recent intensive course, held in Israel

Major General V.B - India: Very, very educative! Went into the micro aspects which actually determine the outcome of an event.

Major General MKV.P - India: A very useful course for the security professionals. The course was focused on sharpening the intellectual levels of students. Excellent.

Brigadier S.M - India: I am more educated now after attending this course than what I was before.

G.K - Kenya: Personally, it has equipped me with the relevant skills and knowledge to better my command.

P.O - Kenya: This is a course which every head of security should attend.

R.M - Kenya: A very educative course and relevant in all fields. Have learnt a lot on security, organizational delinquency, body language and lots more

A.J - Uruguay: In general was very good and the teachers show experience on the field.

M.F - Paraguay: Excellent. The opportunity to be part of this course is unique.

A.G - Philippines: I feel privileged to have participated in a highly engaging and dynamic course.

B.S - Philippines: Excellent. Useful for a whole range of people, not just security specialists but general management in order for management to understand security requirements & environment

R E Q U E S T F O R P A R T I C I P A T I O N

**Shopping Centers Security Course
Israel, 2012**

Mr/Ms: _____ ID: _____

As 1. Public Security (position: _____)
 2. Private security (position: _____)
 3. PSOS graduate (course _____)

Address: _____

ZIP Code & City: _____ Country: _____

Phone: _____ Fax: _____

Email: _____

Company / Organization: _____

Website: _____

Once PSOS has confirmed the participation, I will transfer 700 US \$ as fee advanced payment. The rest of the fee will be paid 15 days before the beginning of the course.

Signature: _____ Date: _____

Note: Please attach professional CV.
To send this form and CV by:
Fax: + **972 99519704**
Email: psos@psos.co.il