

Security Course 4

BODY LANGUAGE AND HUMAN DOMAIN

Main subject: *Body Language as an Identification Tool in a Security System*
Secondary Course: *Improving the Performance of the Human Factor in a Security System*

OBJECTIVES: To learn the language that *never lies* and how to detect suspicious signs that indicate an intention to lie or cause harm. To become familiar with the methods and practices of the questioning process in discovering the truth and achieving the skills to transmit power and intention via body language.

To learn in depth the detailed process of decision making and get the skills of command during emergency and threat, being able to lead in a way that prevents panic. To give the understanding that allows improved leadership of security personnel.

DESIGNED FOR: All levels of managerial security personnel

COURSE LENGTH: 4 days (40 academic hours)

PRICE: 18,000 US\$ for a group of up to 15 participants
Instructors' travel and living expenses are not included

DIPLOMA: Individuals who successfully complete the course will receive a certificate for their participation in a PSOS - Professional School Of Security course

TOPICS COVERED:

Opening	(2 hr)
<ul style="list-style-type: none">Principal components of a dynamic security systemIsraeli security system: its structure and uniquenessCourse's logics and program	
Body Language as an identification tool in a security system	(24 hours)
Introduction to body language	(1 hr)
Principles for the reading of the body language in other person	(2 hr)
Analysis of real events (in video)	(1 hr)
Recognizing body movements' patterns	(2 hr)

<ul style="list-style-type: none"> ▪ Open - close ▪ Aggressiveness - rejection ▪ Classification of characteristic typologies ▪ Sitting, standing and walking patterns ▪ Body movements ▪ Facial expressions 	
Traffic light model	(1 hr)
Self practices and analysis of situations (writing down notes)	(1 hr)
Recognizing and deciphering suspicious signs. Practices	(2 hr)
Observation techniques in routine	(1 hr)
Recognizing pressure, tension and panic situations. Characteristics of untruthful behaviour	(1 hr)
Questioning techniques to spot a lie. Practices	(1 hr)
Principles of on the ground questioning for access control. First questioning <i>one on one</i>	(2 hr)
Encouraging and blocking elements	(2 hr)
<ul style="list-style-type: none"> ▪ Hand movements ▪ Visual contact ▪ Territorial invasion ▪ Tables and barriers 	
Questioning situations simulations and analysis	(1 hr)
Advantages and disadvantages of body language in security	(1 hr)
Understanding the attacker's psychology and behavioural patterns	(1 hr)
<ul style="list-style-type: none"> ▪ During the previous gathering of information ▪ In his way to the attack scenario ▪ During his stay at the attack scenario 	
Observation techniques in routine: active and passive observation	(1 hr)
Clothes and objects: different uses for the security officer	(1 hr)
Comprehensive summarizing exercise	(2 hr)
Improving the Performance of the Human Factor in a Security System	(12 hours)
Decision taking and command under pressure and threat situations	(3 hr)
<ul style="list-style-type: none"> ▪ Factors and reasons of frequent errors ▪ How errors could be avoided 	
Transition from routine to alert emergency- the 5 situations	(1 hr)

- The meanings of the transition from one situation into another
- The differential method on the transition

Management of a Security System in routine (2 hr)

- The function and challenges of the CSO in routine
- The balance between alertness and impassiveness
- Motivating the security team

Management and Command in alert and uncertainty situations (3 hr)

- The leader's functions in alert and uncertainty situations
- Preventing errors
- Attitude towards the threatened public

Command in emergency situations (1 hr)

- Principles of effective command
- Emergency Language: components and ways to enlarge its effectiveness
- The emplacement dilemma

Open discussions for sharpening the principle dilemmas (2 hr)

- Motivation and drive
- Balance between control, freedom and responsibility
- Combination between different means to invest in the human factor training

Closing (2 hr)

- Concluding discussion, summary and conclusions
- Diplomas distribution